

2004 EXCELLENCE IN FEDERAL GOVERNMENT AWARD WINNERS



Winners of the 2004 Excellence in Federal Government Awards

CITIZENS OF THE YEAR

Kay Calton (Military Spouse, Mother and Volunteer) – Ms. Calton generously donated more than 900 hours of her time to a variety of community activities designed to promote family values, esprit de corps, and cultural awareness for both the Americans stationed at Camp Zama, Japan, and for Japanese citizens in the surrounding community. Last year she was awarded the prestigious Dr. Mary E. Walker award for her outstanding volunteer service.

Christina Kemmer (Executive Vice President, Communications-Pacific, Inc.) – Ms. Kemmer is a steadfast supporter of the Army in Hawaii. She built a coalition between the Army and the local community to improve quality of life and took every opportunity to educate the public about the strategic and economic importance of America's Army in the Pacific.

Leilani Kerr (Family Program Key Volunteer) – Faced with the realities of mobilization and deployment, Ms. Kerr voluntarily took the responsibility of recruiting other volunteers to form a family readiness group to assist in preparing over 2,000 Guard families to be self-sufficient and prepared for a lengthy separation. Through her tireless efforts and spirit of aloha, she has promoted a supportive network within the community. She embodies the true spirit of ohana as a citizen volunteer.

Albert Silva (Businessman, Rancher, Cowboy) – Mr. Silva is a staunch supporter of Hawaii's military. He is a respected businessman who has been an ombudsman for military preparedness issues within Hawaii. He informs others and demonstrates the importance of the military, its mission, and the need for strong community support for Hawaii's service members.

PROFESSIONAL, ADMINISTRATIVE, AND TECHNICAL

Small Agency

Carlos Tibbetts (Traffic Management Specialist, 599th Transportation Group, USA) – Mr. Tibbetts single-handedly developed a deployment guide that facilitated the deployment and distribution process for Hawaii units deploying to Operations Iraqi and Enduring Freedom. His expert transportation and distribution management skills contributed to the 599th Transportation Group's ability to provide safe and efficient surface deployment and distribution support throughout the Pacific area of operations and beyond.

Large Agency

Irma Brady (Accounting Liaison Technician, 15th Comptroller Squadron, 15th Airlift Wing, Hickam Air Force Base) – Ms. Brady's outstanding devotion to duty in working 400 overtime hours covering the duties of five personnel resulted in an incredible \$264,000 in savings for the 15th Airlift Wing. She flawlessly processed over 32,000 accounting transactions totaling over \$200.7 million with an impeccable 99% accuracy rate. Ms. Brady resides in Honolulu.

CLERICAL AND ASSISTANT

Small Agency

Lawrence Wang (Defense Finance and Accounting Service-Pacific) – Mr. Wang displayed extraordinary energy and enthusiasm in his day-to-day functions. He demonstrated an impressive ability to analyze problems, make positive recommendations and develop databases for any project. His single database for the Navy Measurement project is estimated to have saved a minimum of \$350,000. He excelled in all areas due to his positive attitude, resourcefulness and exceptional customer service.

Large Agency

Olivia S. Yee (Personnel Assistant, Hawaii State Department of Defense, Hawaii National Guard) – Mrs. Yee was a tremendous asset during a critical personnel system conversion. She tutored the staff, modernized the web site, created automated forms and developed unique solutions. When two personnel clerks left, she effectively filled the void working pay and employee benefit actions that saved \$67,000 in technician pay. Mrs. Yee resides in Honolulu.

TRADES AND CRAFTS

Small Agency

Lawrence M. Kiyabu (Automotive Mechanic, National Memorial Cemetery of the Pacific) – Mr. Kiyabu’s work ethic is epitomized by dedication, determination, and devotion. He is driven by the challenge to insure all cemetery equipment is operational, serviceable, and safe for employees at the National Cemetery. Mr. Kiyabu resides in Honolulu.

Large Agency

Gerald A. Wade (Maintenance Mechanic Leader, Directorate of Public Works, U.S. Army Garrison-Hawaii) – Mr. Wade successfully managed packing and crating support to 4,000 deploying soldiers reaching new heights in customer satisfaction. He enabled his unit to operate with 30% fewer personnel while still improving response and completion of emergency and cyclic facilities maintenance projects.

MANAGER/SUPERVISOR

Small Agency

Walter Riddlehoover (Deputy Director, Defense Energy Support Center-Pacific, Camp H. M. Smith) – Mr. Riddlehoover rallied his staff and four field commands to deliver unsurpassed energy support, including fuel and coal, to the region’s warfighters and federal agencies. He positioned DESC-Pacific as DLA’s premiere command, leading the pack in customer satisfaction and internal climate. Mr. Riddlehoover resides in Ewa Beach.

Large Agency

Barbara F. Asato (Regional Child Development Program Administrator, Navy Region Hawaii, Pearl Harbor) – Ms. Asato’s superior leadership and managerial skills have been key to Navy Region Hawaii in providing an outstanding and innovative Child Development Program for over 1,350 children of military personnel on Oahu and Kauai. She is a recognized leader in her field, with several “firsts” for Navy Child Development, including the notable accreditation of all 7 Navy Region CDC’s and the launching of the Navy’s first 24/7-daycare facility.

EXCEPTIONAL COMMUNITY SERVICE

Specialist Caleb M. MacDonald, USA (Information Systems Operator/Maintainer, 78th Signal Battalion, Japan) – SPC MacDonald goes the extra mile for the U.S. Army community in Japan. He serves as a Sunday School teacher to young people for the Lighthouse Baptist Church, coaches kids in soccer and baseball, helps the local Boy Scout troop, and was elected by his peers as the Deputy Community Mayor for Single Soldiers. He has volunteered more than 400 hours this past year in supporting morale, welfare and family programs.

ENLISTED SERVICE MEMBER

Small Agency

Sergeant First Class Richard B. Knapp, USA (Operations Non Commissioned Officer, Defense Energy Support Center-Alaska) – SFC Knapp was the DESC quality “fireman” within the Pacific Rim during 2003. He handled two separate surveillance missions, one involving lengthy Air Force One presidential support. He leans forward, gets the job done and always asks for more. He is the epitome of the Army non-commissioned officer corps and is definitely deserving of this award recognition.

Large Agency

Senior Airman Orlando Garofalo, USAF (Accounting Liaison Technician, 15th Comptroller Squadron, 15th Airlift Wing, Hickam Air Force Base) – SrA Garofalo epitomizes the Air Force core values of Integrity First, Service Before Self and Excellence in All We Do. His stellar accomplishments were exemplified by his selection for eight performance honors over the past year including a proclamation from the Mayor of Honolulu. His relentless ambition resulted in a savings of \$700K and over 500 man-hours for the 15th Airlift Wing. SrA Garofalo resides in Honolulu.

MILITARY OFFICER

Small Agency

Lieutenant Colonel Heidi Haight Graham, USA (Commander, Defense Energy Support Center Korea) – LTC Graham’s expert leadership and superior competence as a strategic logistician were the driving forces behind the command’s success in accomplishing their mission of providing world-class energy support to 35,000 U.S. Forces stationed in the Republic of Korea. She led her organization through a year of unsurpassed achievement that included access to a first-class bulk fuel pipeline system and the development of a true community of excellence among military bulk fuel providers to U.S. Forces Korea.

Large Agency

Lieutenant Colonel David Wayne Funk, USAF (Chief, Operations Support Branch, Civil Engineer Directorate, Pacific Air Forces) – Lt Colonel Funk’s outstanding leadership in manpower, personnel and information technology has greatly enhanced the Pacific Air Forces Civil Engineering capability and responsiveness. His staff is truly making changes in the Pacific that best support the grass roots level at our installations. He always puts our “customer” first. Lt Colonel Funk resides in Honolulu.

FEDERAL ORGANIZATIONAL EXCELLENCE

Small Agency

599th Transportation Deployment Team (599th Transportation Group) – In 2003, the 599th Transportation Deployment Team leveraged technology and teamwork to expand its mission to provide surface deployment and distribution support far beyond its previous Pacific area of operations to include support for Operations Iraqi and Enduring Freedom in Europe and Southwest Asia. The result was the largest deployment of military forces since World War II.

Large Agency (Tie)

J65 Computer Network Defense and Information Assurance Division (U.S. Pacific Command) – The Computer Network Defense and Information Assurance Division provided exemplary defense in depth for critical networks. Through technical expertise, technology infusions and proactive planning, the division established a cutting-edge cyber barricade against hackers. The division's operational successes demonstrated a forward looking, dynamic mission approach to continually securing USPACOM's warfighting systems.

Computer Systems Squadron (PACAF CSS) (Pacific Air Forces) – 165 comm warriors provided theater-wide command and control and flight safety services to Air Force deployed warfighters. The squadron has a tremendous scope of responsibility and flawlessly managed 38,109 computers supporting 79,447 customers. The squadron overcame compelling enterprise challenges and still prevailed in the world's largest theater of operations (100 million square miles).